

# Hoehn

**MERCEDES - BENZ**

**Dear Mercedes-Benz owner,**

My name is Dave Cram, and I am the Service Director at Hoehn Mercedes-Benz in Carlsbad. We have made some exciting changes and improvements in our Service department to better serve our clients. Come see why we are the number ONE Mercedes-Benz Dealer in San Diego County for Customer Satisfaction in 2009!

We have been a Hoehn family owned business for over 35 years, and we treat our customers like family. We are proud of having 345 years of experience with our 23 technicians. Tricia Armstrong is our Client Care Manager and she is on the service drive to help you with any special requests you may have. We have a dedicated staff on site to take your calls for appointments, status checks, and general inquiries. We have a dedicated greeter on staff to welcome you upon arrival and offer you a beverage.

We offer competitive pricing on all of our maintenance services, and stand behind our work.

Thank you for visiting our website.

Warm Regards,

**Dave Cram**

Service Director

Hoehn Mercedes-Benz

[www.hoehnmercedes.com](http://www.hoehnmercedes.com)

To schedule your appointment, please call 760-438-4454 and ask for service. All of us here at Hoehn Mercedes-Benz stand ready to serve you and genuinely look forward to meeting you.